REFUND, RETURN AND EXCHANGE OF TICKETS

All ticket sales are final. There will be no refunds, returns or exchange of tickets sold by the Box Office for an event, unless that event is cancelled.

While we do not offer refunds, you may gift your tickets to a friend. To transfer tickets to another party, email your print-at-home tickets to the individual. If we are holding your tickets in will-call, please let the Box Office know that you would like to transfer your tickets and we will be happy to assist.

Effective November 1, 2026, a $7.50 fee will be applied to each ticket exchange transaction whether it is for a single performance event or a show with multiple performances. There are absolutely no transfers allowed from one event to a different event.

Please contact the Box Office for further information.

Phone: 705 945 7299
Email: saultctc@shaw.ca